Page ID: 0.0 Home

**Title**

Enter the **Title** here (REQUIRED).

**User Experience Guide for VHA Systems**

**Tagline**

Enter the **tagline** here (REQUIRED).

Serving veterans by creating usable health IT products

**Intro**

Enter the **Intro** here (REQUIRED).

The User Experience Guide for Veterans Health Administration (VHA) Systems helps VHA project teams create easy-to-use health information technology (HIT) systems that match user needs and increase product efficiency.

* Learn about **user experience (UX),** a term that describes the collection of perceptions and responses a user has while interacting with a product, system, or service.
* Explore the**UX process**, a user-focused, problem-solving cycle of design and evaluation that aims to produce more usable and efficient interactive products and systems.
* Apply **UX methods** in your projects to improve usability and user satisfaction.
* Use **playbooks**, **case studies,** and other **resources** to better understand UX and incorporate the UX process into design solutions.
* Improve the value of your products.

**Video Highlight**

Enter the **Video Highlight text** here (REQUIRED).

**Video: How to Perform a Heuristic Evaluation**

Watch a video that shows how to identify usability flaws based on visual design principles and best practices.

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**Research Users**

Understand how people want to use what you build by studying their goals and environment — and increase satisfaction and efficiency.

Research Playbooks

Research Methods:

Focus Groups

User Interviews

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**Create Designs**

Produce products that are accessible to all types of people and follow design best practices so they can achieve their goals.

Design Playbooks

Design Training Kits

Design for Accessibility

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**Test Designs**

Get feedback from users and experts throughout the development process to improve the end result.

Test Playbooks

Test Templates

Test Methods:

Usability Testing

User Surveys

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**Get Started with UX**

Learn how user experience practices can benefit you and the people who use what you produce.

Fundamental Concepts

UX Process

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**Integrate UX Into Your Team**

Make UX a part of your strategy and you’ll quickly see the value it adds. Training programs can help.

Establishing Value

Team Training Options

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**Share Your Ideas**

Send us feedback to help us better serve you.

Interested in contributing to the UX Guide? Submit your ideas.

**Excerpt**

Summary text for WordPress.

The User Experience Guide for Veterans Health Administration Systems helps teams create easy-to-use health IT systems by focusing on users.